Leoben, July 2022



## **ATTENTION – FRAUD ATTEMPT!**

We would like to inform you that our attention has recently been drawn to the fact that, on the one hand, purchase offers with a supposed sender "Mayr-Melnhof Holz" are being sent via WhatsApp, SMS or E-mail or, on the other hand, the purchase of products of "Mayr-Melnhof Holz" is being offered via a supposed profile of "Mayr-Melnhof Holz" on various internet sales platforms at below market price.

## ATTENTION:

## These are <u>FAKE</u> senders/profiles and <u>NOT</u> WhatsApp, SMS or E-mails sent by "Mayr-Melnhof Holz".

Mayr-Melnhof Holz does **NOT SELL DIRECTLY** via internet platforms and does **NOT** send **OFFERS** via SMS, WhatsApp, Messenger or similar communication Apps (Instant Messenger Apps). Here, unknown individuals **MISUSE** the logo or product photos of Mayr-Melnhof Holz to create the impression that it is an offer from Mayr-Melnhof Holz.

If you receive any kind of offers like this or have doubts about their accuracy, please contact **IMMEDIATELY** your usual contact person at Mayr-Melnhof Holz or the company headquarters at the following number T +43 3842 300 or E-mail address <u>holding@mm-holz.com</u>.

## Important safety instructions:

- Always make sure to use the **correct E-mail address** when communicating with your contact person at Mayr-Melnhof Holz.
- As we have already pointed out several times, changes to our transfer data/account details are made in a <u>THREE-PART</u> confirmation process and occur extremely <u>RARELY</u>. We request that you only make a change to account details if, <u>EXCEPTIONALLY, ALL THREE CONDITIONS</u> are met:
  - 1. A cover letter with 2 signatures on Mayr-Melnhof Holz Letterhead of the respective Mayr-Melnhof Holz company signed by two managing directors and delivered by e-mail and
  - 2. **<u>REGISTERED</u>** by mail.
  - Upon receipt of such a letter via E-mail and registered mail, please obtain positive <u>TELEPHONE</u> confirmation from your usual contact persons in our internal sales department.

Best regards, *Mayr-Melnhof Holz* 

